

Messaging Matters

The story you tell is more powerful than the thing you sell

Ignored Invaluable Copyrighted Material

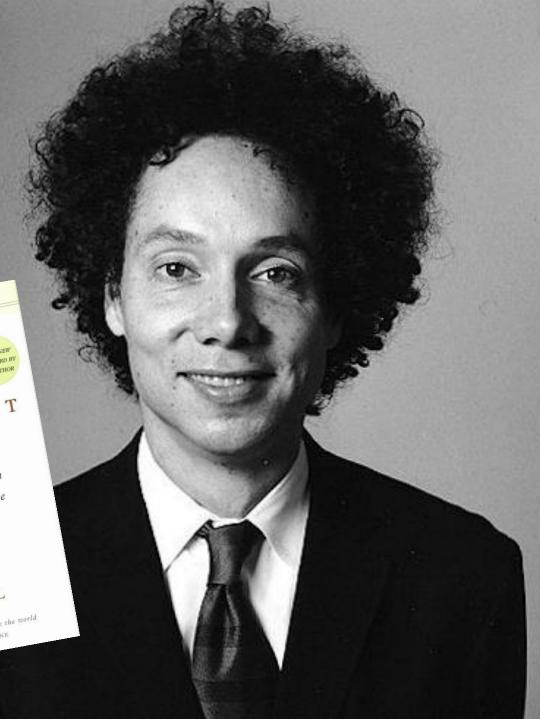
NATIONAL BESTSELLER

The TIPPING POINT

How Little Things Can Make a Big Difference

MALCOLM GLADWELL

"A fascinating book that makes you see the world in a different way." — FORTUNE





What was the difference?



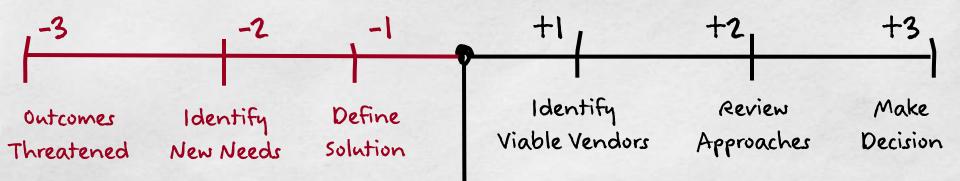


65%

35%

Buying Vision

Bake-Off



"Why Change?"

- · Challenge assumptions
- · Define new set of needs
- · Align w/your strengths

"Why Us"

- · Our promise of what you get
- · How we do it
- · Why we are the best option

DEFEAT THE STATUS QUO

DEFEAT YOUR COMPETITOR

Ritkhtdon Beareity

Attention Scarcitu



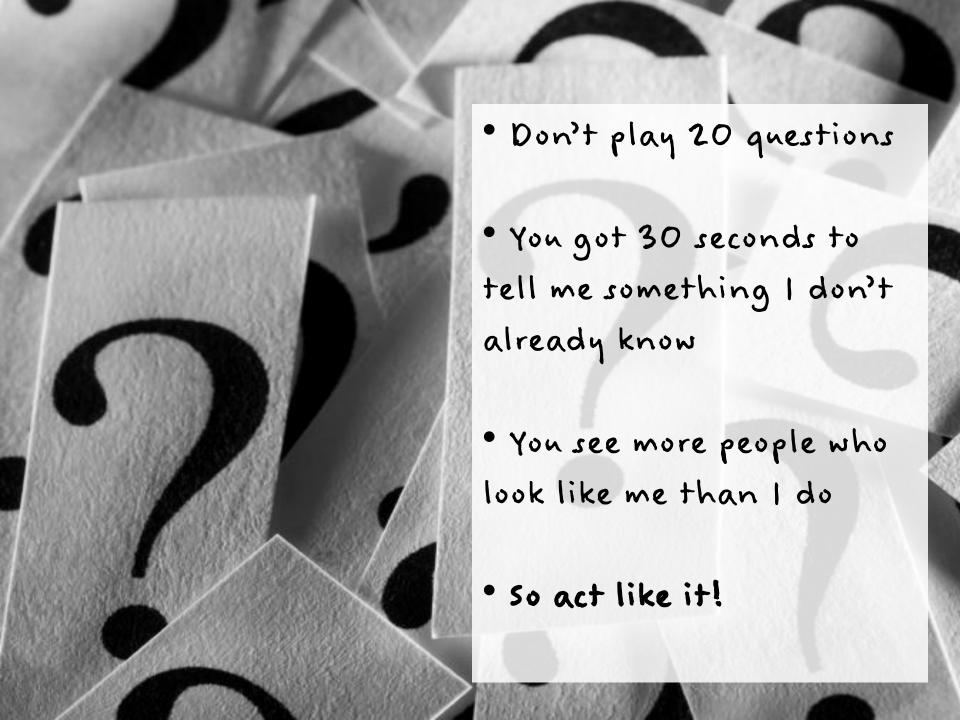
Change Burden

ncumbent Advantage

- 3 Years
- 2 Months
 - Week
 - Billion Tweets
 - Week

900,00 blog entries posted every day

300,000 hours of video posted every day



Don't Call the Baby Ugly



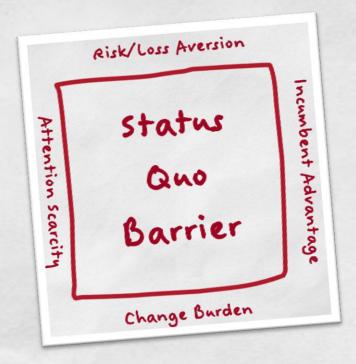
Make them Smarter



"While our access to raw information has grown exponentially, our time to process this information has declined rapidly, which has placed an unprecedented premium on the act of *meaning-making*."



George Dyson (Futurist)



Your messaging needs to:

1) Tell them something they didn't know

Risk/Loss Aversion

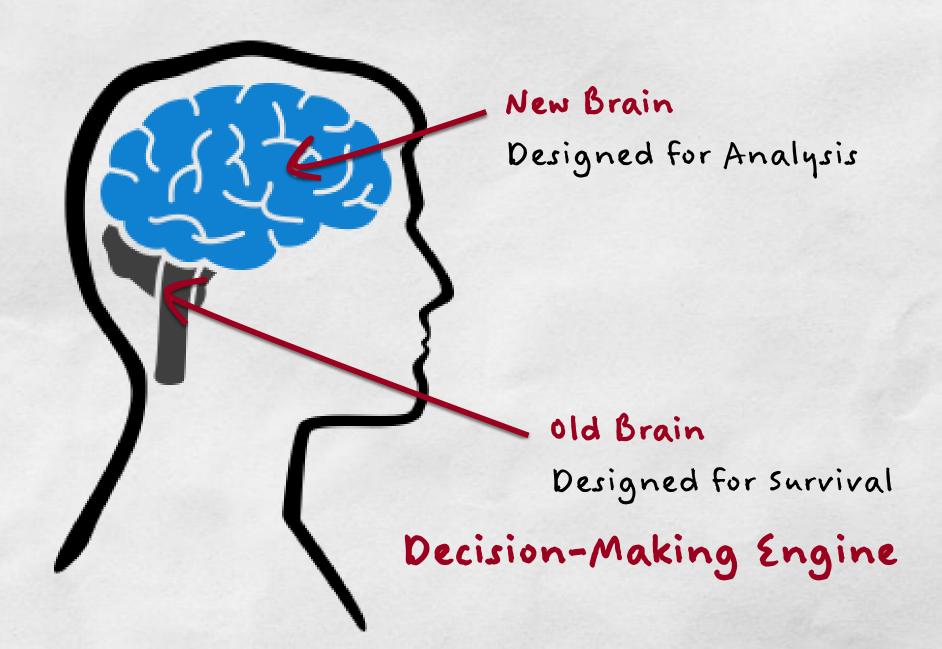
Attention Scarcity



Change Burden

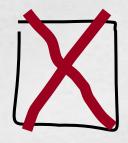
Incumbent Advantage

Your Prospect's Brain

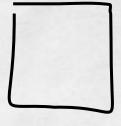




Which would you choose?

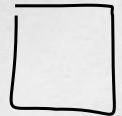


A guaranteed gain of \$75,000



An 80% chance of gaining \$100,000 with a 20% chance of getting nothing

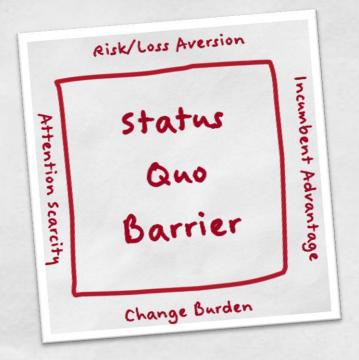
Which would you choose?



A certain loss of \$75,000



An 80% chance of losing \$100,000 with a 20% chance of not losing anything



Your messaging needs to:

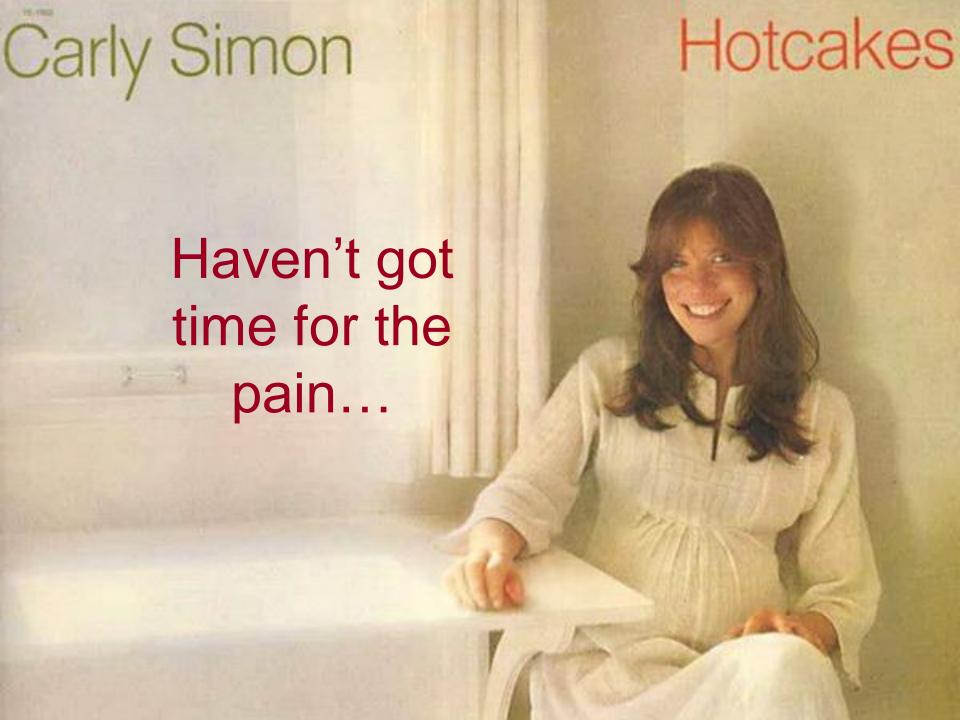
- 1) Tell them something they didn't know
- 2) Put outcomes at risk to create "context" for urgency

Richardes Buretein



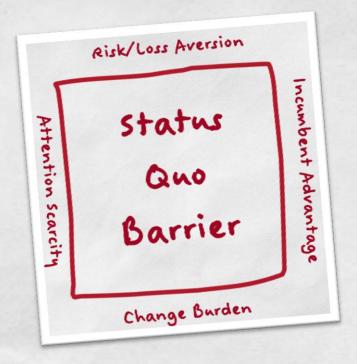
Change Burden

Incumbent Advantage









Your messaging needs to:

- 1) Tell them something they didn't know
- 2) Put outcomes at risk to create "context" for urgency
- 3) Amplify the pains they are living with to create a need

In Rivelt drots Advorationg e

Attention Scarcity

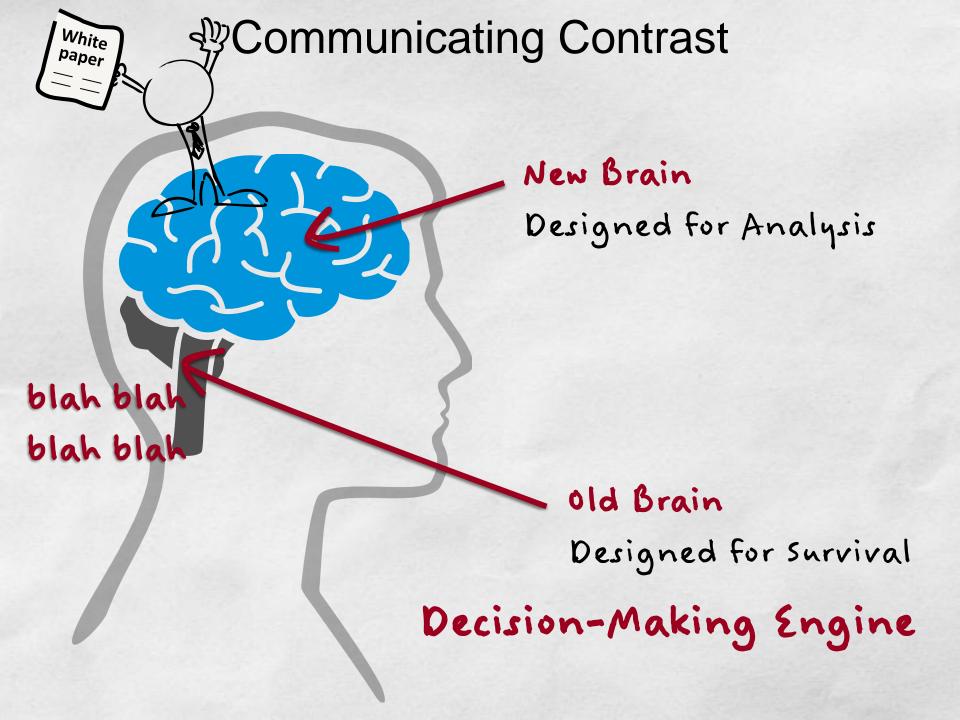
ncumbent Advantage

Change Burden

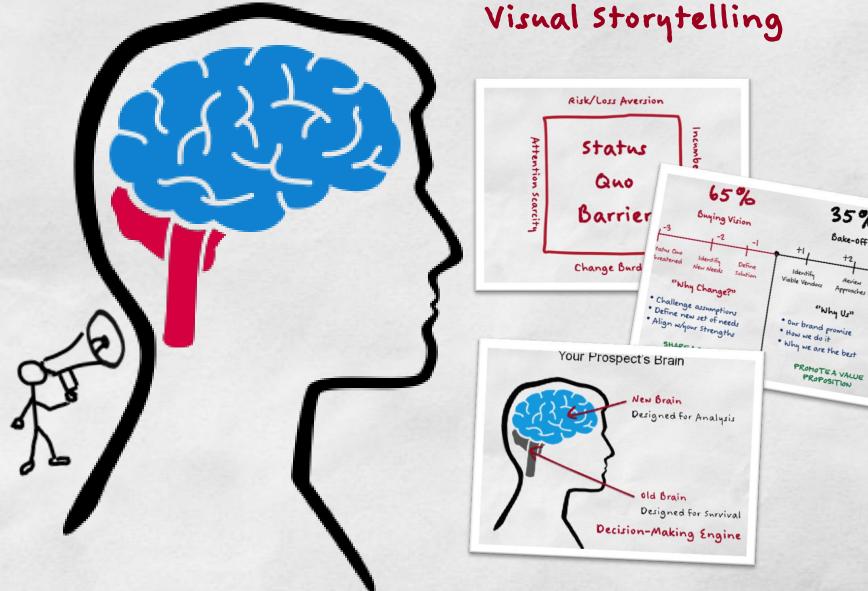
Find your Contrast







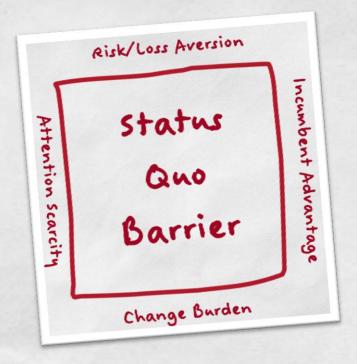
"Speak" to the Old Brain



35%

Bake-off

"Why Us"



Your messaging needs to:

- 1) Tell them something they didn't know
- 2) Put outcomes at risk to create "context" for urgency
- 3) Amplify the pains they are living with to create a need
- 4) show "contrast" between old/new way to create value

Risk/Loss Aversion

Attention Scarcity

Status Quo Barrier

Change Burden

ncumbent Advantage

Who are you going to be?



